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My Library, My Story: Rosie

Rosie Wilson

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My Library, My Story: Rosie



My Library, My Story: Rosie

By Rosie Wilson

I work, specifically, in the Interlibrary Loan department on the first floor of Francis Harvey Green library. My department primarily uses EZ Borrow and Illiad services to expand resources available to WCU faculty and students beyond our library's holdings. Essentially, we can get you resources another school have if we don't have them.

If you've been within either of the university libraries, you know they are more than resource dispensaries, but centers of community. I have been a part of the University Libraries' team of student workers since fall of 2017, the first semester of my freshman year at West Chester University. Since that time, I have been a member of a hard-working team of individuals, without whom the library wouldn't function.



Rosie in the ILL Office.

I would not be doing the libraries justice if I didn't comment on the relationships formed because of them. My first week of work at Francis Harvey Green, it rained. Me? I was young, naïve, and without an umbrella. My supervisor, Jenn O'Leary, dug up a blue and yellow Drexel umbrella from the depths of the ILL office. Then, she gave it to me and sent me on my way. In Spring of 2019, I fell on a curb (far from my living space or anywhere inherently medical) and scrapped my leg. Without Emily Baroni's quick thinking in Presser, I would've missed my class. It was within these moments that I realized—and was reminded—that the good in the libraries stemmed not only from the resources they provide students, but the people within them.

This is important because libraries are where anyone (with a valid card) can get what they need. Can't find a book? Ask someone at circulation. Need assistance with research? We can help you at the research help desk. We don't have what you need? Request it through ILL! Want to be around people? Try the first two floors. Need alone time, I think the 6th floor is the best. Oh, you're at the Presser Music Library? Tim will know the answer.

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